# Caremark.com – Common Member Assistance Call Types Index

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[Related Documents](#_Toc173852187)

**Description:** This document provides guidance on assisting members with common Caremark.com call types along with hyperlinks to all related documents.

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| Accessing Caremark.com |

[Caremark.com – Quick Registration Enrollment](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=ab43ced8-612f-4de4-b671-c77c17e8bcb6)

[Caremark.com – New Account Registration Sign Up](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=3d8135d2-1892-464a-aa80-61a2d1ae3146)

[Caremark.com - Single Sign On Accounts](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=3e07129a-dc51-4946-860e-68cc06faf6f2)

[Caremark.com - Member Log In](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=464ca335-aeb6-4e16-8009-1ba14f766091)

[Caremark.com – View My Plan (Past, Present & Future)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=2e3dc01f-2658-4601-bc26-9cf09ae56809)

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| Member Assistance |

[Caremark.com – View My Plan (Past, Present & Future)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=2e3dc01f-2658-4601-bc26-9cf09ae56809)

[Caremark.com – Account Balance and Payments](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f91be753-f00e-4110-92de-bac8b3659355)

[Caremark.com - Auto Refill and Renewals](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=d2e8ea21-ff84-4569-afdb-1abb266b8716)

[Caremark.com – Update Order Shipping Address](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=dca31524-ec15-4b02-ad3e-eb408bbc8ef6)

[Caremark.com – Medication Coverage & Cost/Copay](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=3e856dee-a7bb-466e-ba29-0f0e61339bc3)

[Caremark.com – Mail Order Delivery Request (New/Refill)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=50e0a62b-df96-401e-9ab5-c52fa3774a17)

[Caremark.com – View Prescription Rx History](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=190f21bf-f957-470d-9588-6966a7d953e0)

[Caremark.com – Order Status](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=2bb08de9-f346-4a5b-9974-e16163dc26b6)

Prior Authorization – Coming soon!

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| Troubleshooting, Privacy and Submitting Tickets |

[Caremark.com – Troubleshoot New Account Registration Sign Up](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=002cc829-ccea-4b1c-bd0c-33ef8ddfd6ba)

[Caremark.com – Troubleshooting Member Log In](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=422c7044-7196-4ed4-a10a-8037b579a4a9)

[Caremark.com – Troubleshoot View Prescription Rx History](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=8c1a32ce-0acc-4265-a7bc-4e6e99e6eb75)

[Caremark.com – Submitting Web Support Help Tickets](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=43ed6e8a-7e44-4cab-9831-eac9b6f67e7b)

[Caremark.com - HIPAA Disclosures & Privacy Issues](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=0aca5d8e-b0ad-4d57-a4bb-78c3858feef5)

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| Related Documents |

For any additional information needed refer to the [Caremark.com – Work Instruction/Job Aid Index](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=8a2da44a-6336-454d-8deb-fca4a71ad69b).

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